

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

ESTE INFORME CONTIENE INFORMACIÓN IMPORTANTE ACERCA DE SU AGUA POTABLE. HAGA QUE ALGUIEN LO TRADUZCA PARA USTED, O HABLE CON ALGUIEN QUE LO ENTIENDA.

City of Lancaster Has Levels of Total Trihalomethanes (TTHMs) Above Drinking Water Standards

Our water system recently violated a drinking water standard. Although this incident was not an emergency, as our customers, you have a right to know what happened and what we are doing to correct this situation.

WHAT HAPPENED?

This quarter chlorine residuals were set higher than normal because of the demand of organics in the river and the summer heat. Chlorine is used to kill harmful bacteria and viruses, in the treatment of drinking water, the chlorine combines with naturally occurring organic substances such as decaying leaves and plants present in the source water, to form chemicals called disinfection byproducts (DBPs). The EPA sets standards for controlling the levels of disinfection byproducts (DBPs), including Trihalomethanes (THMs) and Haloacetic acids (HAAs). We monitor our drinking water for these contaminants on a quarterly basis.

Testing results we received on 08/28/26, for the third quarter of 2026, show that a portion of our system exceeds the standard, or maximum contaminant level (MCL), for Total Trihalomethanes (TTHMs). The EPA standard for TTHMs is 0.080mg/L. The violation is based on a Locational Running Annual Average (LRAA). This is calculated by averaging the last four quarters' results for the location. We test 8 locations in our distribution system for this contaminant, and two locations exceeded the LRAA. Those two locations are 2921 Willow St Pike, Lancaster, PA and 1155 Enterprise Drive, Lancaster, PA. The result from the third quarter of 2026 caused the average level of TTHM, over the past four quarters, to be 0.089 mg/L for 2921 Willow St. Pk. and 0.081 mg/L for 1155 Enterprise Dr.

WHAT SHOULD I DO?

You do not need to use an alternative or bottled water supply. However, if you have specific health concerns, consult your doctor.

WHAT DOES THIS MEAN?

This is not an immediate risk. If it had been, you would have been notified immediately. However, some people who consume large volumes of drinking water containing TTHMs in excess of the MCL (0.080mg/L) **over many years, may** have an increased risk of getting cancer.

WHAT WAS DONE?

Within 24 hours of receiving the official laboratory result and being notified of the exceedance, we increased flushing within the distribution system and monitoring. We will be monitoring the situation with even greater scrutiny.

The estimated time frame for lowering the levels of TTHMs, to below the MCL (0.080mg/L) for the affected area, should be by the 4th quarter of 2026.

We will update the information on the City's website to reflect the results of the additional sampling, in the affected area and report compliance status.

For more information about disinfection byproducts and how we are resolving this issue, please go to the City's Website, <https://water.cityoflanasterpa.gov> or contact the City of Lancaster Water Quality Lab at 717-291-4818.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by the City of Lancaster, Department of Public Works.

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To receive free interpretation services for this letter in another language, please email citylanguageaccess@cityoflanasterpa.gov or call 717-517-5738.

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Property Location: 956 FRUITVILLE PIKE

